

General Assembly

Amendment

January Session, 2011

LCO No. 8183

SB0000308183SD0

Offered by:

SEN. PRAGUE, 19th Dist.

To: Subst. Senate Bill No. 3

File No. 723

Cal. No. 440

"AN ACT CONCERNING A CRIMINAL HISTORY AND PATIENT ABUSE BACKGROUND SEARCH PROGRAM."

- Strike everything after the enacting clause and substitute the following in lieu thereof:
- 3 "Section 1. (NEW) (Effective January 1, 2012) (a) As used in this section:
 - (1) "Criminal history and patient abuse background search" or "background search" means (A) a review of the registry of nurse's aides maintained by the Department of Public Health pursuant to section 20-102bb of the general statutes, (B) checks of state and national criminal history records conducted in accordance with section 29-17a of the general statutes, and (C) a review of any other registry specified by the Department of Public Health which the department deems necessary for the administration of a background search program.
- 13 (2) "Direct access" means physical access to a patient or resident of a 14 long-term care facility that affords an individual with the opportunity

5

6

7

8

10

11

15 to commit abuse or neglect against or misappropriate the property of a 16 patient or resident.

- 17 (3) "Disqualifying offense" means a conviction of any crime 18 described in 42 USC 1320a-7(a)(1), (2), (3) or (4) or a substantiated 19 finding of neglect, abuse or misappropriation of property by a state or 20 federal agency pursuant to an investigation conducted in accordance 21 with 42 USC 1395i-3(g)(1)(C) or 42 USC 1396r(g)(1)(C).
 - (4) "Long-term care facility" means any facility, agency or provider that is a nursing home, as defined in section 19a-521 of the general statutes, a home health agency, as defined in section 19a-490 of the general statutes, an assisted living services agency, as defined in section 19a-490 of the general statutes, an intermediate care facility for the mentally retarded, as defined in 42 USC 1396d(d), a chronic disease hospital, as defined in section 19a-550 of the general statutes, or an agency providing hospice care which is licensed to provide such care by the Department of Public Health or certified to provide such care pursuant to 42 USC 1395x.
 - (b) (1) On or before July 1, 2012, the Department of Public Health shall create and implement a criminal history and patient abuse background search program, within available appropriations, in order to facilitate the performance, processing and analysis of the criminal history and patient abuse background search of individuals who have direct access.
- 38 (2) The Department of Public Health shall develop a plan to 39 implement the criminal history and patient abuse background search 40 program, in accordance with this section. In developing such plan, the department shall (A) consult with the Commissioners of Emergency 42 Services and Public Protection, Developmental Services, Mental Health 43 and Addiction Services, Social Services and Consumer Protection, or 44 their designees, the State Long-Term Care Ombudsman, or a designee, 45 the chairperson for the Board of Pardons and Paroles, or a designee, a 46 representative of each category of long-term care facility and

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

from any other agency or representatives organization the Commissioner of Public Health deems appropriate, (B) evaluate factors including, but not limited to, the administrative and fiscal impact of components of the program on state agencies and long-term care facilities, background check procedures currently used by long-term care facilities, federal requirements pursuant to Section 6201 of the Patient Protection and Affordable Care Act, P.L. 111-148, as amended from time to time, and the effect of full and provisional pardons on employment, and (C) outline (i) an integrated process with the Department of Public Safety to cross-check and periodically update criminal information collected in criminal databases, (ii) a process by which individuals with disqualifying offenses can apply for a waiver, and (iii) the structure of an Internet-based portal to streamline the criminal history and patient abuse background search program. The Department of Public Health shall submit such plan, including a recommendation as to whether homemaker-companion agencies should be included in the scope of the background search program, to the joint standing committees of the General Assembly having cognizance of matters relating to aging, appropriations and the budgets of state agencies, and public health, in accordance with the provisions of section 11-4a of the general statutes, not later than February 1, 2012.

(c) (1) Except as provided in subdivision (2) of this subsection, each long-term care facility, prior to extending an offer of employment to or entering into a contract for the provision of long-term care services with any individual who will have direct access, or prior to allowing any individual to have direct access while volunteering at such long-term care facility, shall require that such individual submit to a background search. The Department of Public Health shall prescribe the manner by which (A) long-term care facilities perform the review of (i) the registry of nurse's aides maintained by the department pursuant to section 20-102bb of the general statutes, and (ii) any other registry specified by the department, including requiring long-term care facilities to report the results of such review to the department,

47

48

49

50

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

79

and (B) individuals submit to state and national criminal history records checks, including requiring the Department of Public Safety to report the results of such checks to the Department of Public Health.

- (2) No long-term care facility shall be required to comply with the provisions of this subsection if the individual provides evidence to the long-term care facility that such individual submitted to a background search conducted pursuant to subdivision (1) of this subsection not more than three years immediately preceding the date such individual applies for employment, seeks to enter into a contract or begins volunteering with the long-term care facility and that the prior background search confirmed that the individual did not have a disqualifying offense.
- (d) (1) The Department of Public Health shall review all reports provided to the department pursuant to subsection (c) of this section. If any such report contains evidence indicating that an individual has a disqualifying offense, the department shall provide notice to the individual and the long-term care facility indicating the disqualifying offense and providing the individual with the opportunity to file a request for a waiver pursuant to subdivisions (2) and (3) of this subsection.
- (2) An individual may file a written request for a waiver with the department not later than thirty days after the date the department mails notice to the individual pursuant to subdivision (1) of this subsection. The department shall mail a written determination indicating whether the department shall grant a waiver pursuant to subdivision (3) of this subsection not later than fifteen business days after the department receives the written request from the individual, except that said time period shall not apply to any request for a waiver in which an individual challenges the accuracy of the information obtained from the background search.
- (3) The department may grant a waiver from the provisions of subsection (e) of this section to an individual who identifies mitigating

circumstances surrounding the disqualifying offense, including (A) inaccuracy in the information obtained from the background search, (B) lack of a relationship between the disqualifying offense and the position for which the individual has applied, (C) evidence that the individual has pursued or achieved rehabilitation with regard to the disqualifying offense, or (D) that substantial time has elapsed since committing the disqualifying offense. The department and its employees shall be immune from liability, civil or criminal, that might otherwise be incurred or imposed, for good faith conduct in granting waivers pursuant to this subdivision.

- (4) After completing a review pursuant to subdivision (1) of this subsection, the department shall notify in writing the long-term care facility to which the individual has applied for employment or with which the individual seeks to enter into a contract or volunteer (A) of any disqualifying offense and any information the individual provided to the department regarding mitigating circumstances surrounding such offense, or of the lack of a disqualifying offense, and (B) whether the department granted a waiver pursuant to subdivision (3) of this subsection.
- (e) Notwithstanding the provisions of section 46a-80 of the general statutes, no long-term care facility shall employ an individual required to submit to a background search, contract with any such individual to provide long-term care services or allow such individual to volunteer if the long-term care facility receives notice from the department that the individual has a disqualifying offense in the individual's background search and the department has not granted a waiver pursuant to subdivision (3) of subsection (d) of this section. A long-term care facility may, but is not obligated to, employ, enter into a contract with or allow to volunteer an individual who was granted a waiver pursuant to said subdivision (3).
- (f) (1) Except as provided in subdivision (2) of this subsection, a long-term care facility shall not employ, enter into a contract with or allow to volunteer any individual required to submit to a background

search until the long-term care facility receives notice from the Department of Public Health pursuant to subdivision (4) of subsection (d) of this section.

- (2) A long-term care facility may employ, enter into a contract with or allow to volunteer an individual required to submit to a background search on a conditional basis before the long-term care facility receives notice from the department that such individual does not have a disqualifying offense, provided: (A) The employment or contractual or volunteer period on a conditional basis shall last not more than sixty days, (B) the long-term care facility has begun the review required under subsection (c) of this section and the individual has submitted to checks pursuant to subsection (c) of this section, (C) the individual is subject to direct, on-site supervision during the course of such conditional employment or contractual or volunteer period, and (D) the individual, in a signed statement (i) affirms that the individual has not committed a disqualifying offense, and (ii) acknowledges that a disqualifying offense reported in the background search required by subsection (c) of this section shall constitute good cause for termination and a long-term care facility may terminate the individual if a disqualifying offense is reported in said background search.
- (g) Notwithstanding the provisions of subsection (b) of this section, the department may phase in implementation of the criminal history and patient abuse background search program by category of long-term care facility. No long-term care facility shall be required to comply with the provisions of subsections (c), (e) and (f) of this section until the date notice is published by the Commissioner of Public Health in the Connecticut Law Journal indicating that the commissioner is implementing the criminal history and patient abuse background search program for the category of such long-term care facility.
- (h) The department shall adopt regulations, in accordance with the provisions of chapter 54 of the general statutes, to implement the provisions of this section. The department may implement policies and

149

150

151

152

153

154

155

156

157

158

159

160

161

162

163

164

165

166

167

168

169

170

171

172

173

174

175

176

179 procedures consistent with the provisions of this section while in the

- 180 process of adopting such policies and procedures as regulation,
- 181 provided notice of intention to adopt regulations is printed in the
- 182 Connecticut Law Journal not later than twenty days after the date of
- implementation. Such policies and procedures shall be valid until the
- time final regulations are effective.
- Sec. 2. Section 20-670 of the general statutes is repealed and the
- 186 following is substituted in lieu thereof (*Effective January 1, 2012*):
- As used in sections 20-670 to 20-680, inclusive, as amended by this
- 188 <u>act</u>:
- 189 (1) "Certificate" means a certificate of registration issued under
- 190 section 20-672.
- 191 (2) "Commissioner" means the Commissioner of Consumer
- 192 Protection or any person designated by the commissioner to
- administer and enforce the provisions of sections 20-670 to 20-680,
- inclusive, as amended by this act.
- 195 (3) "Companion services" means nonmedical, basic supervision
- 196 services to ensure the well-being and safety of a person in such
- 197 person's home.
- 198 (4) "Employee" means any person employed by, or who enters into a
- 199 contract to perform services for, a homemaker-companion agency,
- 200 including, but not limited to, temporary employees, pool employees
- and persons treated by such agency as independent contractors.
- 202 (5) "Comprehensive background check" means a background
- 203 investigation of a prospective employee performed by a homemaker-
- 204 companion agency, that includes: (A) A review of any application
- 205 materials prepared or requested by the agency and completed by the
- 206 prospective employee; (B) an in-person interview of the prospective
- 207 employee; (C) verification of the prospective employee's Social
- 208 Security number; (D) if the position applied for within the agency

209 requires licensure on the part of the prospective employee, verification that the required license is in good standing; (E) a check of the registry 210 established and maintained pursuant to section 54-257; (F) a review of 211 212 criminal conviction information obtained through a search of current 213 criminal matters of public record in this state based on the prospective 214 employee's name and date of birth; (G) if the prospective employee has 215 resided in this state less than three years prior to the date of the 216 application with the agency, a review of criminal conviction 217 information from the state or states where such prospective employee 218 resided during such three-year period; and (H) a review of any other 219 information that the agency deems necessary in order to evaluate the 220 suitability of the prospective employee for the position.

- [(5)] (6) "Homemaker services" means nonmedical, supportive services that ensure a safe and healthy environment for a person in such person's home, such services to include assistance with personal hygiene, cooking, household cleaning, laundry and other household chores.
- [(6)] (7) "Homemaker-companion agency" means (A) any public or private organization [, employing] that employs one or more persons [that] and is engaged in the business of providing companion services or homemaker services, or (B) any registry. Homemaker-companion agency shall not include a home health care agency, as defined in subsection (d) of section 19a-490, or a homemaker-home health aide agency, as defined in subsection (e) of section 19a-490.
 - (8) "Registry" means any person or entity engaged in the business of supplying or referring an individual to or placing an individual with a consumer to provide homemaker or companion services provided by such individual, when the individual providing such services is either (A) directly compensated, in whole or in part, by the consumer, or (B) treated, referred to or considered by such person or entity as an independent contractor.
- [(7)] (9) "Service plan" means a written document provided by a

221

222

223

224

225

233

234

235

236

237

238

241 homemaker-companion agency to a person utilizing services provided

- by such agency, that specifies the anticipated scope, type, frequency
- 243 and duration of homemaker or companion services that are to be
- 244 provided by such agency for the benefit of the person.
- Sec. 3. Subsection (a) of section 20-672 of the general statutes is
- 246 repealed and the following is substituted in lieu thereof (Effective
- 247 January 1, 2012):
- 248 (a) Any person seeking a certificate of registration as a homemaker-
- 249 companion agency shall apply to the Commissioner of Consumer
- 250 Protection, in writing, on a form provided by the commissioner. The
- 251 application shall include the applicant's name, residence address,
- 252 business address, business telephone number and such other
- 253 information as the commissioner may require. An applicant shall also
- be required to submit to state and national criminal history records
- 255 checks in accordance with section 29-17a and to certify under oath to
- 256 the commissioner that: (1) Such agency complies with the
- 257 requirements of section 20-678, as amended by this act, concerning
- 258 employee comprehensive background checks, (2) such agency
- 259 provides all persons receiving homemaker or companion services with
- 260 a written individualized contract or service plan that specifically
- 261 identifies the anticipated scope, type, frequency and duration of
- 262 homemaker or companion services provided by the agency to the
- person, (3) such agency maintains a surety bond, and (4) all records
- 264 maintained by such agency shall be open, at all reasonable hours, for
- inspection, copying or audit by the commissioner.
- Sec. 4. Subsection (a) of section 20-675 of the general statutes is
- 267 repealed and the following is substituted in lieu thereof (Effective
- 268 January 1, 2012):
- 269 (a) The Commissioner of Consumer Protection may revoke, suspend
- 270 or refuse to issue or renew any certificate of registration as a
- 271 homemaker-companion agency or place an agency on probation or
- issue a letter of reprimand for: (1) Conduct by the agency, or by an

employee of the agency while in the course of employment, of a character likely to mislead, deceive or defraud the public or the commissioner; [or] (2) engaging in any untruthful or misleading advertising; or (3) failing to perform a comprehensive background check of a prospective employee or maintain a copy of materials obtained during a comprehensive background check, as required by section 20-678, as amended by this act.

Sec. 5. Section 20-678 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective January 1, 2012*):

[Each homemaker-companion agency shall require that any employee of such agency hired on or after October 1, 2006, On or after January 1, 2012, each homemaker-companion agency, prior to extending an offer of employment or entering into a contract with a prospective employee, shall require such prospective employee to submit to a comprehensive background check. In addition, each homemaker-companion agency shall require that [any employee of such agency hired on or after October 1, 2006,] such prospective employee complete and sign a form which contains questions as to whether the [current or] prospective employee was convicted of a crime involving violence or dishonesty in a state court or federal court in any state; or was subject to any decision imposing disciplinary action by a licensing agency in any state, the District of Columbia, a United States possession or territory or a foreign jurisdiction. Any Jemployee of a homemaker-companion agency hired on or after October 1, 2006,] prospective employee who makes a false written statement regarding such prior criminal convictions or disciplinary action shall be guilty of a class A misdemeanor. Each homemakercompanion agency shall maintain a paper or electronic copy of any materials obtained during the comprehensive background check and shall make such records available for inspection upon request of the Department of Consumer Protection.

Sec. 6. (NEW) (*Effective January 1, 2012*) (a) As used in this section, "comprehensive background check" means a background investigation

282

283

284

285

286

287

288

289

290

291

292

293

294

295

296

297

298

299

300

301

302

performed by a home health agency, as defined in subsection (k) of section 19a-490 of the general statutes, of an applicant for employment that includes, but is not limited to: (1) A review of any application materials prepared or requested by the agency and completed by the applicant; (2) an in-person interview of the applicant; (3) verification of the applicant's Social Security number; (4) if the position applied for within the agency requires licensure on the part of the applicant, verification that the required license is in good standing; (5) a check of the registry established and maintained pursuant to section 54-257 of the general statutes; (6) a review of criminal conviction information obtained through a search of current criminal matters of public record in this state based on the applicant's name and date of birth; (7) if the applicant has resided in this state less than three years prior to the date of the application for employment, a review of criminal conviction information from the state or states where such applicant resided during such three-year period; and (8) a review of any other information that the agency deems necessary in order to evaluate the suitability of the applicant for the position.

- (b) On or after January 1, 2012, each home health agency, prior to extending an offer of employment to an applicant for employment with the agency, shall require such applicant to submit to a comprehensive background check. In addition, each home health agency shall require that any such applicant complete and sign a form disclosing whether the applicant was subject to any decision imposing disciplinary action by a licensing agency in any state, the District of Columbia, a United States possession or territory or a foreign jurisdiction. Any applicant who makes a false statement regarding such prior disciplinary action with intent to mislead the home health agency shall be guilty of a class A misdemeanor.
- (c) The provisions of this section shall cease to be effective on the date the Commissioner of Public Health publishes notice in the Connecticut Law Journal of the department's implementation of the criminal history and patient abuse background search program for home health agencies in accordance with the provisions of section 1 of

306 307

308

309

310

311

312

313

314

315

316

317

318

319

320

321

322

323

324

325

326

327

328

329

330

331

332

333

334

335

336

337

338

340 this act."

This act shall take effect as follows and shall amend the following sections:		
Section 1	January 1, 2012	New section
Sec. 2	January 1, 2012	20-670
Sec. 3	January 1, 2012	20-672(a)
Sec. 4	January 1, 2012	20-675(a)
Sec. 5	January 1, 2012	20-678
Sec. 6	January 1, 2012	New section